



2023-24

PSAT 8/9

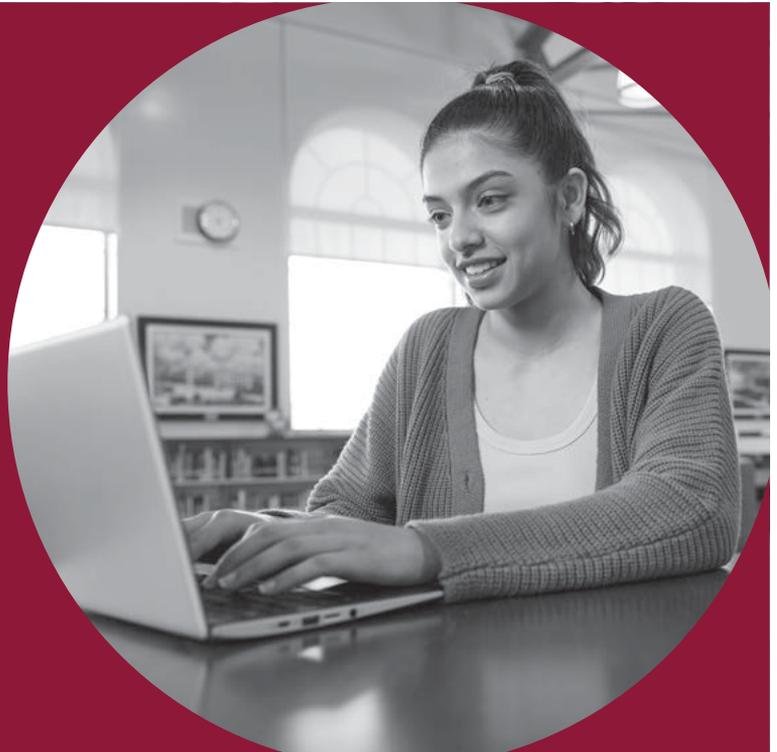
Student Guide



Important
information
about the
PSAT 8/9



Test-taking
advice and tips



About College Board

College Board reaches more than 7 million students a year, helping them navigate the path from high school to college and career. Our not-for-profit membership organization was founded more than 120 years ago. We pioneered programs like the SAT® and AP® to expand opportunities for students and help them develop the skills they need. Our BigFuture® program helps students plan for college, pay for college, and explore careers. Learn more at collegeboard.org.

PSAT 8/9 Customer Service

You can reach us Monday to Friday, 8 a.m.–9 p.m. ET (9 a.m.–7 p.m. mid-June to mid-August).

PHONE: 866-433-7728

INTERNATIONAL: +1-212-713-8105

EMAIL: psathelp@info.collegeboard.org

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Test-Taking Information

Using This Guide

The PSAT™ 8/9 is designed to be taken as you start your high school journey. It will help you understand your current knowledge and skills and how to reach your goals. Your results will help establish a baseline as you start your high school journey, and help your teachers focus classroom instruction to support your growth. You'll also get guidance to help you explore careers that match your interests and skills and information to help you search for colleges. We've created this guide to help you:

- Become familiar with the test and the Bluebook™ testing application so you know what to expect on test day.
- Learn the digital test structure.
- Be aware of what you need to know about taking this test and provide you with an opportunity to review the digital PSAT 8/9 Testing Rules. **You will be required to review and agree to the Digital PSAT 8/9 Testing Rules on page 15 in Bluebook before testing.**

IMPORTANT: *You will be bound by the Testing Rules as they exist on test day. Testing Rules are available online in advance of testing at cb.org/psat89-terms.*

Introducing the Digital PSAT 8/9

Starting in October 2023, the PSAT 8/9 is only being offered digitally using the new Bluebook testing application (this is different from the PSAT 8/9 that your school may have offered before—either digitally or paper and pencil). Learn more at satsuite.collegeboard.org/psat-8-9.

What's Staying the Same?

The digital SAT Suite, including the PSAT 8/9, continues to measure the skills and knowledge that students like you are learning in school and that matter most for college and career readiness. The assessments in the suite continue to be scored on the same score scale as the paper and pencil tests they are replacing (for example, the PSAT 8/9 will continue to be scored on a 240–1440 point scale).

The two sections of the digital PSAT 8/9—(1) Reading and Writing and (2) Math—measure largely similar knowledge and skills as their paper and pencil predecessors, including:

- Use of reading/writing passages that come from different subject areas and vary in difficulty level.
- Emphasis on showing command of evidence, both textual and quantitative.
- Emphasis on high-utility words and phrases in context.
- Focus on revising texts to improve the effectiveness of written expression, and meet specific rhetorical goals.
- Measurement of ability to edit texts to follow core conventions of Standard English sentence structure, usage, and punctuation.
- Focus on the math that matters most for college and career readiness and success.
- Math problems in (and out of) context.
- Use of both multiple-choice and student-produced response question formats in the Math section.

What's Changing?

- You'll have more time, on average, to answer each question, meaning that, more so than ever before, the digital PSAT 8/9 measures your skills and knowledge, not test-taking speed.
- There will be shorter reading passages that have just one question each.
- You can use a calculator on the entire Math section, and the test includes a built-in calculator.

How the PSAT 8/9 Is Organized

The digital SAT Suite of Assessments uses multistage adaptive testing. Each test section (Reading and Writing, Math) is divided into two equal-length, separately timed parts, called modules. Students answer a set of questions in the first module before moving on to the next. The questions that students are given in the second module depend on how they performed on the first module.

This type of adaptive testing allows for a much shorter, but just as reliable, assessment that delivers accurate scores more efficiently.

The test breaks down like this:

Section	Time Allotted (min.)	Number of Questions
Reading and Writing	64	54
Math	70	44

The PSAT 8/9 follows the same timing as all other tests in the SAT Suite so you'll be preparing yourself for the same format as the PSAT/NMSQT and the SAT.

Introducing Bluebook

Bluebook is our custom-built application you'll use to take the PSAT 8/9 and all other tests in the SAT Suite, so taking the PSAT 8/9 will be good practice. Ask your school how to download and access Bluebook. They will provide you with a sign-in ticket. You may be able to familiarize yourself with key aspects of the app before the test during your school's digital readiness activities. For more information about digital readiness, please see Before You Test on page 4.

If you want to preview Bluebook to explore the test preview or take a full-length practice test, visit bluebook.app.collegeboard.org.

Bluebook Tools

Bluebook includes plenty of test tools. Here are some examples:

- **Mark for review:** You can flag and return to any question within a given test module that you want to come back to later.
- **Testing timer:** A clock counts down the time remaining in each module. You can hide the timer, and you get an alert when 5 minutes remain in the module. When there are only 5 minutes remaining, the clock can no longer be hidden.
- **Calculator:** A built-in Desmos graphing calculator is available for the entire Math section. The calculator is provided in the Bluebook practice test to allow you to practice using the calculator before the test. (You can also bring your own acceptable calculator; please see satsuite.collegeboard.org/psat-8-9/whats-on-the-test/math/calculator-use for a full list.)
- **Reference sheet:** On the Math section, you have access to a list of common formulas.
- **Annotation:** On the Reading and Writing section, you can highlight any part of a passage and leave yourself a note. This tool is only available for Reading and Writing questions.
- **Option eliminator:** If you think an answer option is wrong, you can cross it out.

Digital Testing Disruptions

An internet connection is required to start the test, but Bluebook will keep running even if your connection drops momentarily. If your device battery runs down, you can simply plug in, restart your device, and pick up where you left off—all your work will be saved, and you won't lose testing time.

If the app crashes during your exam, just relaunch it and hit **Resume Testing** to get back to the question you were on. The testing timer will be paused until you resume testing.

Before You Test

If you plan to take the PSAT 8/9 at the school you normally attend, your school, district, or state will register you and let you know if you need to bring your own or a school-issued device or if one will be provided for you on test day. School staff will also provide you with sign-in information that is unique to you.

Before test day, your school may hold a digital readiness check. In this session, you'll sign in to Bluebook with a sign-in ticket that's unique to you, run a quick device check, complete exam setup, and try out a test preview. During exam setup, you'll verify your personal information and agree to the testing rules, which you should review before the session. (See Digital PSAT 8/9 Testing Rules on page 15.) It's important to confirm your personal information is correct after you log in to the testing application with your sign-in ticket. If your information is incorrect or you received someone else's sign-in ticket, tell school staff immediately.

During exam setup, you'll also have the opportunity to answer questions about yourself, your educational experience, and your plans for after you graduate high school. All questions are optional. If any of your answers differ from answers you gave us on previous in-school tests, we'll use your latest information.

College Board may use the information you provide:

- To verify your identity;
- To provide you score information;
- To maintain the fairness and validity of our tests;
- For test security purposes;
- For test accommodations purposes;
- On a de-identified basis, for psychometric and educational research purposes, and to maintain, develop, support, improve, and diagnose our services and applications; and
- To disclose as required by law, when we believe in good faith that it's necessary to protect our rights, protect an individual's safety or the safety of others, investigate fraud, or respond to a government request.

Your school, school district, and state may receive your responses. Institutions that receive your information are required to keep it confidential and to follow College Board guidelines for using this information.

See the Digital PSAT 8/9 Testing Rules on page 15 for more information on use and disclosure of the information you may choose to provide.

You may have an opportunity to practice for the PSAT 8/9 before testing as part of your school's digital readiness activities.

Test Preview: To prepare for the PSAT 8/9, you'll have access to a test preview within Bluebook. This tool helps you:

- Get familiar with functions in the app.
- See the structure of the test.
- Try a small sample of Reading and Writing and Math questions to familiarize yourself with the kinds of questions you'll encounter on test day and how to properly enter your answers.
- Try all the testing tools and experience how the digital tests work with any assistive technology you're approved to use.

Away Students

If you are a homeschooled student or plan to take the PSAT 8/9 at a school that's different from the school you attend, you won't automatically be included in the registration file the testing institution completes. You'll need to complete the following steps before the deadline:

- Use our **in-school assessment search tool** to find a testing institution near you.
- Reach out to staff at the testing institution 4 weeks before the testing window begins to request to be included in their registration file. (Check the administering school district website for applicable deadlines. Some districts may need this step completed earlier.)
- Provide the following information for registration:
 - ◆ First and last name.
 - ◆ Date of birth.
 - ◆ Name/AI code for the school you normally attend (if you're homeschooled you'll only need to share that you are homeschooled). Ask your school counselor if you do not know your AI code.
 - ◆ Gender.
 - ◆ Your Services for Students with Disabilities (SSD) number if you are approved to test with accommodations.
- Confirm whether the testing institution will provide you with a device, or if you need to bring a testing device on test day.

If you would like to find out more about testing at a school you do not normally attend, visit our **Away Students** page.

IMPORTANT: *Away Students must bring a valid photo ID with them for check-in on test day. Please see the Digital PSAT 8/9 Testing Rules on page 15 for information about acceptable photo identification.*

Special Considerations

Here are some situations you may need to prepare for.

If you know in advance that you cannot take the test when your school offers it:

Tell your counselor as soon as possible that you have a conflict, such as a religious observance. You may be able to take the test at another time as an Away Student (see previous section) at a nearby school that has selected a different test date. If you test at another school, be sure to take your school code and an acceptable photo ID with you. You'll need to keep your ID with you at all times, especially if you leave the testing room. (See the Digital PSAT 8/9 Testing Rules on page 15 for information about acceptable photo identification.)

If you are homeschooled and want to take the PSAT 8/9: Make arrangements in advance with your local school or another nearby school that is administering the test. Contact PSAT 8/9 Customer Service (see page ii) if you need help finding a school in your area that's giving the test. See Away Students on page 5.

PSAT 8/9 Test Dates

The PSAT 8/9 testing windows are October 2–31, 2023 and March 4–April 26, 2024. Ask your counselor or principal when you will test. While different students from your school may test on different days, each student is only allowed to take the test once during a testing window, unless an irregularity occurs that warrants a retest.

Testing Devices

Most schools participating in the PSAT 8/9 will use school-managed devices for testing. In those cases, the school staff will have downloaded Bluebook and made sure that the testing device is charged and ready for testing.

If your school allows you to test on a personal device, you must download the exam app onto your device before testing. (A personal device is one that you bring for your use in testing and that is not provided by your school.)

Your device must also be able to connect to Wi-Fi and be charged enough to stay on for roughly 3 hours. We recommend you bring a power cord or portable charger, but we can't guarantee you'll have access to an outlet. You're permitted to bring an external mouse for your device and an external keyboard if your device is a tablet. You can't use detachable device privacy screens. All other applications and programs must be closed during the test.

If you are bringing a personal device for testing, visit bluebook.collegeboard.org/students/approved-devices for more information about device requirements.

If You Need Testing Accommodations

If you have a disability that requires accommodations such as a screen reader, extra breaks, or permission to test blood sugar, be sure to have your school request College Board approval well in advance of the test date you need the accommodations for. Requests for accommodations are handled by the SSD office. If you're already approved for accommodations on College Board tests, you don't need to submit a new accommodations request for the digital tests.

IMPORTANT: For the PSAT 8/9, supports such as dictionaries, translated test directions, and extended time are available for English learners. If you need English learner (EL) support, work with your school to ensure it will be there on test day.

Many accommodations work the same way for digital exams as they do for paper exams. For example, if you're approved for extended time, you'll receive a digital exam enabled with your approved amount of extended time per section.

Some accommodations differ for digital testing because of features available in Bluebook. For example, if approved for large-print test books, you won't need separate exam materials. You can take the digital exam with an increased font size by zooming in to enlarge the content as needed.

Additionally, if you're approved for human reader, braille, pre-recorded audio, or scribe, you'll now test with a screen reader or dictation. If you can't use the digital accommodation (e.g., screen reader) and need to continue to test with a human reader/scribe, speak to your SSD coordinator or contact the SSD office as soon as possible. Visit our website for more information about digital accommodations at cb.org/digital-accommodations. It is extremely important to practice taking a digital test with the technology you plan to use to test.

When considering accommodations, note the following:

- Work with your school’s SSD coordinator or counselor for accommodations. Your SSD coordinator or other appropriate school staff can help determine what accommodations are best for you and submit a request online.
- If you want to request accommodations on your own, download a Student Eligibility Form from accommodations.collegeboard.org/request-accommodations/request-without-the-school.
- Once approved for accommodations, with some exceptions, you remain approved and do not have to apply again when taking another College Board test.
- If you move to a new school after you’ve been approved for accommodations, your new school needs to confirm your continued eligibility. Provide a copy of your eligibility letter to your new school.
- If you’re approved for extended time for math, you’ll get it just for math; but if you’re approved for extended time for reading, you’ll get it for the whole test.
- Talk to your SSD coordinator or other appropriate staff member before testing to confirm what accommodations you’re approved for and any additional information you need for testing. If you are interested in opting out of your accommodations for testing, you will need to tell your test coordinator at least 2 weeks ahead of test day.
- Bring your SSD eligibility letter with you on test day in case there are any questions.

Accommodations and Digital Testing

The PSAT 8/9 is accessible to students approved to use assistive technology (AT). You’ll need to open and start the AT device or software before you open Bluebook for practice and for testing. On test day, adjust any necessary settings before you start to check in for the digital test. The app has extensive help content to answer your questions about setup, navigation, and tools to help you access test content.

REMINDER: *All students must stay for the entire test. If you have accommodations that involve additional timing, you must stay for your approved amount of extended time. At the end of the test, wait until you get confirmation that your answers have submitted before closing the lid to your laptop, turning off your tablet screen, closing Bluebook, or shutting down your device.*

Privacy Policies

College Board recognizes the importance of protecting your privacy. Please review our privacy policies at collegeboard.org/privacy-center (“Privacy Policies”) and the Digital PSAT 8/9 Testing Rules on page 15 to understand our collection, use, and disclosure of your personally identifiable information.

Telemarketing Scams

We sometimes get reports of phone scams when callers posing as employees of College Board try to sell test preparation products or request sensitive, personally identifying information, such as credit card and Social Security numbers. College Board does not make unsolicited phone calls or send emails to students or families requesting this type of information. This type of activity, known as telemarketing fraud, is a crime and should be reported to local law enforcement.

Test Question Inquiries

If you find what you consider to be an error or an ambiguity in a test question, tell the test coordinator immediately after the test. You may also email psatquestion@collegeboard.org.

In your inquiry, provide your name and mailing address, the date you took the PSAT 8/9, the name and address of your testing site, the test section and module, the test question (as well as you can remember), and an explanation of your concern about the question.

College Board will send you a written response after your inquiry has been reviewed thoroughly by subject-matter specialists. If you submit a report for what you consider to be an error or an ambiguity in a test question, you understand that College Board may need to hold your PSAT 8/9 score for review. As a result, your score may not be available by the published release date for your administration.

Additional Information on the SAT Suite of Assessments

Procedures to Ensure Fairness and Equity

College Board combats bias in our tests with our review processes. Fairness reviewers help ensure that test materials are accessible to all students, have no offensive or insensitive content, and aren't made easier or harder by factors outside the subject being measured.

You can download a copy of [Assessment Framework for the Digital SAT Suite](#) to learn about the evidence-based design and development of the digital SAT Suite as well as more about fairness on the tests. Refer back to your school regarding Bluebook access.

Prepare for the PSAT 8/9

Your school will register you and provide sign-in credentials for Bluebook during the readiness activities. Access the following practice tools:

Full-Length Adaptive Digital PSAT 8/9 Practice Test: Your school may reserve time at the end of the digital readiness check for a full-length practice session. You can access a full-length PSAT 8/9 practice test in Bluebook.

This will let you experience digital testing and familiarize yourself with test content. The full-length practice test will also give you a score.

College Board provides downloadable versions of linear practice tests for students who will test with paper-based accommodations on test day. Because they are nonadaptive—please see the description of what adaptive testing is on page 3—these linear tests are longer and require more questions to assess your knowledge and skills. To practice on paper, you'll need to print the linear practice test or ask your counselor to help you obtain the test.

Official Digital SAT Prep on Khan Academy: You can go to Khan Academy® and enter your planned test date and location to be directed to the best test prep content for your test type. Khan Academy's digital SAT course content includes videos, articles, and worked examples designed to help you understand and experience what's new about the digital SAT Suite. Visit khanacademy.org.

For more information on practice for the PSAT 8/9, go to satsuite.collegeboard.org/psat-8-9/preparing.

Practice Test

Take an official PSAT 8/9 practice test to become familiar with Bluebook, including the types of questions you'll answer and the exam tools you'll use to take the test.

1. Download the Bluebook app at bluebook.app.collegeboard.org.
2. Go to **Practice and Prepare** on the Bluebook homepage, and select **Full-Length Practice**.
3. After you've finished the practice test in Bluebook, go to **My Practice** at mypractice.collegeboard.org and sign in with the same credentials provided by your school to view your score results and to review your practice exam questions, answers, and their explanations.

What the Digital Reading and Writing Section Is Like

The Reading and Writing section of the PSAT 8/9 is designed to measure your success with building critical college and career readiness in literacy. In this section, you'll answer multiple-choice questions requiring you to read, comprehend, and use information and ideas in texts; analyze the craft and structure of texts; revise texts to improve the rhetorical expression of ideas; and edit texts to follow core conventions of Standard English.

Passages in this section, which serve as the basis for answering test questions, represent the subject areas of literature, history/social studies, the humanities, and science.

Select questions in this section are accompanied by an informational graphic.

Reading and Writing Section Overview

Test length:

- 1st module: 25 operational questions and 2 pretest questions
- 2nd module: 25 operational questions and 2 pretest questions

Total: 54 questions

Time per module:

- 1st module: 32 minutes
- 2nd module: 32 minutes

Total: 64 minutes

(~1 minute and 11 seconds per question)

Questions in the Reading and Writing section represent one of four content domains, shown in the table that follows. To help you budget your time, questions that test similar skills and knowledge are grouped together and arranged from easiest to hardest. Pretest questions don't count toward your score.

READING AND WRITING SECTION CONTENT DOMAINS AND QUESTION DISTRIBUTION

Content Domain	Domain Description	Skill/Knowledge Testing Points	Question Distribution
Craft and Structure	Measures the comprehension, vocabulary, analysis, synthesis, and reasoning skills and knowledge needed to understand and use high-utility words and phrases in context, evaluate texts rhetorically, and make connections between topically related texts	<ul style="list-style-type: none"> ▪ Words in Context; Text Structure and Purpose; Cross-Text Connections 	13–15 questions
Information and Ideas	Measures comprehension, analysis, and reasoning skills and knowledge and the ability to locate, interpret, evaluate, and integrate information and ideas from texts and informational graphics (tables, bar graphs, and line graphs)	<ul style="list-style-type: none"> ▪ Central Ideas and Details; Command of Evidence (Textual, Quantitative); Inferences 	12–14 questions
Standard English Conventions	Measures the ability to edit texts to conform to core conventions of Standard English sentence structure, usage, and punctuation	<ul style="list-style-type: none"> ▪ Boundaries; Form, Structure, and Sense 	11–15 questions
Expression of Ideas	Measures the ability to revise texts to improve the effectiveness of written expression and to meet specific rhetorical goals	<ul style="list-style-type: none"> ▪ Rhetorical Synthesis; Transitions 	8–12 questions

NOTE: Some tests may differ from these specifications because of format variations. For example, some students with accommodations will take a linear test (with linear practice also available in Bluebook), and that linear test has different item counts in the modules. You can learn more in the **Assessment Framework for the Digital SAT Suite**.

What the Digital Math Section Is Like

The Math section of the PSAT 8/9 is designed to measure your success with building critical college and career readiness knowledge and skills in math. It focuses on key elements of algebra, advanced math, problem-solving and data analysis, and geometry and trigonometry. Over the course of the Math section, you'll answer multiple-choice and student-produced response questions that measure your fluency with, understanding of, and ability to apply the math concepts, skills, and practices that are most essential.

Approximately 30% of Math questions are set in context. These in-context “word” questions require you to consider a science, social studies, or real-world scenario and apply your math skills and knowledge, along with an understanding of the context, to determine the answer to each.

Select questions in this section are accompanied by an informational graphic.

Math Section Overview

Test length:

- 1st module: 20 operational questions and 2 pretest questions
- 2nd module: 20 operational questions and 2 pretest questions

Total: 44 questions

Time per module:

- 1st module: 35 minutes
- 2nd module: 35 minutes

Total: 70 minutes

(~1 minute and 35 seconds per question)

Questions from all four content domains appear in each test module. Across each module, questions are arranged from easiest to hardest, allowing you to have the best opportunity to demonstrate what you know and can do. Pretest questions don't count toward your score.

MATH SECTION CONTENT DOMAINS AND QUESTION DISTRIBUTION

Content Domain	Domain Description	Skill/Knowledge Testing Points	Question Distribution
Algebra	Measures the ability to analyze, fluently solve, and create linear equations and inequalities as well as analyze and fluently solve equations and systems of equations using multiple techniques	<ul style="list-style-type: none"> ▪ Linear equations in 1 variable; Linear equations in 2 variables; Linear functions; Systems of 2 linear equations in 2 variables; Linear inequalities in 1 or 2 variables 	13–15 questions
Advanced Math	Measures skills and knowledge central for progression to more advanced math courses, including demonstrating an understanding of absolute value, quadratic, exponential, polynomial, rational, radical, and other nonlinear equations	<ul style="list-style-type: none"> ▪ Equivalent expressions; Nonlinear equations in 1 variable and systems of equations in 2 variables; Nonlinear functions 	13–15 questions
Problem-Solving and Data Analysis	Measures the ability to apply quantitative reasoning about ratios, rates, and proportional relationships; understand and apply unit rate; and analyze and interpret 1- and 2-variable data	<ul style="list-style-type: none"> ▪ Ratios, rates, proportional relationships, and units; Percentages; 1-variable data: distributions and measures of center and spread; 2-variable data: models and scatterplots; Probability and conditional probability; Inference from sample statistics and margin of error; Evaluating statistical claims: observational studies and experiments 	5–7 questions
Geometry	Measures the ability to solve problems that focus on area and volume; angles, triangles, and circles (NOTE: PSAT 8/9 doesn't include trigonometry questions.)	<ul style="list-style-type: none"> ▪ Area and volume; Lines, angles, and triangles; Right triangles; Circles 	5–7 questions

NOTE: Some tests may differ from these specifications because of format variations. For example, some students with accommodations will take a linear test (with linear practice also available in Bluebook), and that linear test has different question counts in the modules. You can learn more in the **Assessment Framework for the Digital SAT Suite**.

Information You'll Need on Test Day for Digital Testing

Be prepared for digital testing by making sure you bring only what you need for the test. You will have a testing device, but won't be able to use or access any other personal electronic devices, such as a mobile phone or wearable technology, during the test. Review the other important guidelines in this section to make sure you understand the policies that cover your PSAT 8/9 testing experience.

This section also includes information about test day technical support.

Test Day Items

See Section 1. Requirements for the Digital PSAT 8/9 on page 15 for full requirements for taking the PSAT 8/9.

The following items are required for taking the PSAT 8/9:

- A pen or pencil for scratch work (it doesn't have to be a No. 2 pencil).
- A fully charged, acceptable testing device with Bluebook already downloaded.
- A valid photo ID for check-in if testing as an Away Student.

Though not required, consider bringing:

- Snacks and drinks (which must be under your desk during testing)
- An acceptable calculator—please see satsuite.collegeboard.org/psat-8-9/whats-on-the-test/math/calculator-use for full list—for use on the Math section of the test (if you prefer using a handheld calculator to using the embedded Desmos calculator in Bluebook)
- Extra batteries, a power cord, and backup calculator

Testing Guidelines

This section summarizes important guidelines for digital testing. See Section 1. Requirements for the Digital PSAT 8/9 on page 15 to make sure you cover all the steps to successfully prepare to take the PSAT 8/9.

- If you are allowed to bring your own or a school-issued device, plan ahead and bring equipment that's in good working order with enough battery power to last for about 3 hours. Your testing device must be able to connect to Wi-Fi, and you may need to update your operating system to support the digital test. Testing staff might not have extra batteries or calculators.
- Expect to complete a digital readiness check session led by school staff in the time leading up to testing. You will be able to review and agree to the Digital PSAT 8/9 Testing Rules and familiarize yourself with Bluebook.
- On test day, you'll follow instructions to connect to Wi-Fi, complete exam check-in on your testing device, and type a brief statement saying that you agree to follow all test day rules.
 - ◆ Store any snacks or drinks you bring under your desk. You may only eat snacks during breaks. The testing staff will tell you where you can go to have your snack.
 - ◆ Aside from a scheduled break, you must not leave the testing room before you're dismissed; if you do, your scores are subject to cancellation.

Test Submission

Do not close the lid to your laptop, turn off your tablet screen, close Bluebook, or shut down your device until you see the Congratulations screen indicating that your answers have been submitted.

In the event of an internet disruption at the end of the test, or another issue that keeps you from submitting your answers, you'll need to follow instructions provided by your school to complete submission. This may include waiting until the internet is back online to leave the testing room, or returning later with your testing device once the internet service resumes.

If answers aren't received by the end of the submission period, College Board may cancel your scores or report them for guidance purposes only.



After the Digital Test

Once you've taken the PSAT 8/9, you'll be ready for the next step of accessing your scores, understanding them, and gauging your progress. Use the information in this section to help you make the most of your scores. You can also start exploring other tools that College Board offers to help you plan for the future.

How the PSAT 8/9 Is Scored

Students receive a total score that is the sum of their scores on the two sections.

All test questions are first scored as correct or incorrect. There is no penalty for guessing, so try to answer every question. The difficulty level and other qualities of each question (such as how well it differentiates skill level or how easy it is to guess on a question), as well as whether the student got the question right or wrong, are taken into account when calculating a student's score. This score is then converted to the reported scaled score of 120–720 on each section. Every test conforms to a standardized specification of question types and qualities, so all students have equitable opportunity to demonstrate their strengths.

PSAT 8/9 Score Reported	Details	Score Range
Section Scores (2)	Reading and Writing (RW)	120–720
	Math (M)	120–720
Total Score	Sum of the 2 section scores	240–1440

Retesting

If you encounter an issue on test day that makes you want to consider canceling your score, you may be able to work with your school to retest later in the testing window. (For more information on canceling scores, please see 4(e) Test Taker Reporting Violations or Suspicious Behavior in the Testing Rules.)

Contact your school's test coordinator immediately to report any issues you encountered on test day.

Getting Your Scores

Schools have access to your score report via a downloadable PDF and will share them or information on how to access scores. If you're an Away Student, your scores will be sent to the school you normally attend. You can also call Customer Service to obtain a copy. As always, you may use or create a personal College Board account at studentscores.collegeboard.org to get additional insights about your scores.

Your scores can help you think about different paths to take after high school. For domestic students, your score report will include a sample of growing careers in your state, and you can explore career options that match your interests and skills on satsuite.org/whatsnext.

PSAT 8/9 Testing Rules

Introduction

These Testing Rules (“**Testing Rules**,” “**Terms and Conditions**,” or “**Agreement**”) are a legal contract between you and College Board (“**College Board**” or “**we**”). They set forth important rules and policies you must follow related to taking the digital PSAT™ 8/9. Please read these carefully.

All disputes between you and College Board will be resolved through binding arbitration in accordance with Section 9 of this Agreement. You understand that by agreeing to arbitration, you are waiving your right to resolve disputes in a court of law by a judge or jury except as otherwise set forth in this Agreement.

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Section 1.

Requirements for the PSAT 8/9

The digital PSAT 8/9 is taken at a school (typically a school you attend) (“**your school**”) on a Testing Device as defined below. It is administered on Bluebook™, the College Board digital testing application (“**Exam App**”) that is downloaded to your Testing Device.

Step 1: Testing Device. You will need an eligible fully charged testing device

(“**Testing Device**”) that can connect to the internet to take the test. Testing Devices are one of the following: Windows laptop or tablet, Mac laptop, iPad, or compatible desktop computer in a school computer lab. You can also use a Chromebook if it is a School-Managed Testing Device as defined below. You cannot take the digital PSAT 8/9 on a mobile phone. The Testing Device must have sufficient charge to last the duration of the test and setup.

The two types of Testing Devices are:

- **School-Managed Testing Device:** a device your school provides to you for your use in testing that your school has administrative rights over.
- **Personal Testing Device:** a device that you bring for your use in testing and that is not provided by your school. If you bring a Personal Testing Device, you must make sure that it is allowed by your school. You are responsible for making sure your Testing Device is running on the latest operating system software, and if it isn’t, you must update it prior to testing. Schools reserve the right to deny use of outside devices on their school networks. Students may be asked to use a School Managed Testing Device in these instances.

Step 2. Exam App Installation. The Exam App must be downloaded onto your Testing Device. If your Testing Device is a School Managed Testing Device, your school administrator will likely download the Exam App to your Testing Device, but it is your responsibility to confirm that the Exam App has been installed. If you are using a Personal Testing Device, you will need to download the Exam App yourself from bluebook.app.collegeboard.org prior to testing.

Step 3. Exam Setup. You must complete exam setup (usually part of the digital readiness check at your school) to ensure that your Testing Device can connect to your school internet. Your school will need to provide you with sign-in credentials in order for you to complete the readiness check. You should complete the readiness check prior to testing. Your school may provide you with additional directions on preparing your Testing Device for testing and you must follow such directions.

Step 4. Test Day.

- On test day, your school will direct you to your testing room.
- Your proctor will provide you with your sign-in credentials to input into the Exam App.
- You will follow the instructions provided to you by the Exam App and your proctor.
- You will connect to your school's internet.
- You **must bring** the following **required items**.
 - ♦ Acceptable photo ID if you are an Away Student (defined below) or testing at a school you don't regularly attend. (Digital SAT Suite ID requirements are on the College Board website at satsuite.collegeboard.org/digital/what-to-bring-do/id-requirements.)
 - ♦ Fully charged Testing Device with the Exam App installed.
 - ♦ Acceptable Calculator (defined below) if you choose not to use the built-in Desmos calculator in the Exam App.
 - ♦ Pen or pencil for scratch work (does not need to be a No. 2 pencil).

You may also bring the following items on test day (as listed on the College Board website at satsuite.collegeboard.org/digital/what-to-bring-do/what-to-bring), unless your school prohibits these items:

- A power cord and/or a portable charger. (We can't guarantee you'll have access to an outlet during testing.)
- An external mouse and mouse pad if you use one.
- An external keyboard if you use one. (You can only use external keyboards with tablets—not laptops.)

Step 5. Taking the Test.

- **Internet Connection:** The Exam App is designed to work with intermittent connection to the internet. An internet connection is required to start the test and to submit results at the end of the test. You will receive instructions from your proctor on test day if there is an outage.
- **Modules:** Each section of the PSAT 8/9 is made up of 2 modules. Once you move on from a module, you cannot return to access any questions from it.
- **Online Calculator:** There is a graphing calculator built into the Exam App for your use on the Math section, but you may also bring an **Acceptable Calculator** as described on the College Board website at psat.org/calculator. No other calculators are permitted.
- **Managing Your Time:** The Exam App has a timer that will count down the minutes and seconds remaining in each module. You can hide the timer, but once there are 5 minutes remaining, the timer will become visible until time is up. When time expires, your work will be automatically saved and submitted if you are connected to the internet. You will not be able to keep working on a module after time expires. You are required to stay for the full duration of the test. You cannot end a module early or submit your answers before the timer runs out.

- **No Other Open Programs or Applications:** Prior to testing, you must close all other applications or programs on your Testing Device. You cannot work in any other program or application while the test is running and you cannot paste work into the Exam App from another program or application. You cannot have any open apps on your Testing Device at the start of testing. Attempting to do so may result in score cancellation. The only exception is for your use of approved assistive technology as a College Board–approved accommodation by College Board Services for Students with Disabilities.
- **Answer Submission in the Exam App:** You must enter your answers in the Exam App. You will not submit any handwritten work, files, or photos. You must not close your Testing Device lid until your answers are submitted. Closing the Testing Device lid before this point may prevent answers from being submitted and cause your test to be incomplete. Answer submission happens automatically if your Testing Device is connected to the internet when the PSAT 8/9 ends. If your answers were successfully submitted, you will see a confirmation screen indicating so. However, if your Testing Device is not connected to the internet when the PSAT 8/9 ends, you must work with your school to resolve any submission errors within the submission window. College Board will score all PSAT 8/9 exams that have been started, even if a submission is incomplete or a submission error occurs.
- **Answer Submission in a Paper Test Book for Those with College Board–Approved Accommodation:** Students approved for an accommodation to test with a paper test book only, outside of the Exam App, will record their answers in the test book by circling their final answer choice. Circle only 1 answer for each question. Multiple circled answers to 1 question will be counted as an incorrect answer. Most questions are multiple choice, but some questions are student-produced responses. Directions for filling in your answers to these questions are in your test book. You’ll write your answer next to or under the test question and circle it clearly. You won’t receive credit for anything written outside of the circle, or if there are multiple circles for a question. Be sure to follow all instructions to prevent any scoring delays or issues.

WARNING. College Board is not responsible for your failure to follow the steps, directions and instructions relating to taking the PSAT 8/9. You may be prevented from testing, in the sole discretion of College Board, for such failure.

Section 2.

Prohibited Items

You **may not bring prohibited items** to the digital PSAT 8/9. Prohibited items include:

- Electronic equipment including phones (except as set forth below), smartwatches, fitness trackers, wearable technology, cameras, recording or listening devices, or any other type of electronic or communication device except for your Testing Device used for the digital PSAT 8/9 and, if applicable, any assistive technology that you have been approved to use for testing as an accommodation by College Board. If not being collected, all prohibited electronic equipment must be powered off and stored away from desks during testing.
- Books, reference guides, notes, compasses, protractors, dictionaries, highlighters, or colored pencils.
- Papers of any kind.
- Watches that beep, make a noise, or have an alarm.
- Calculators that are not acceptable.
- Detachable privacy screens for a Testing Device.
- Reference guides, keyboard maps, or other typing instructions.
- Ear plugs.
- Headphones.
- Weapons or firearms.

If you do not bring the required items, or if you bring prohibited items, you may be denied admission to or be dismissed from the test site; in addition, we may decline to score your test, or cancel your score.

NOTE: Some exceptions to the above may apply if a test taker has received a College Board–approved accommodation.

Section 3. ***Prohibited Behaviors***

You **may not engage** in the prohibited behaviors set forth below:

- Attempt to cheat or otherwise obtain an unfair advantage on the digital PSAT 8/9.
- Remove or attempt to remove any test questions or responses or any notes or scratch paper from the testing area, including through memorization, give them to anyone else, or discuss them with anyone else through any means, including, but not limited to, email, text messages, or the internet.
- At any time, improperly access the test area, the test (or any part of the test), an answer key, or any information about the test.
- Engage in any way in (i) theft or attempted theft of test content including through Exam App intrusion; (ii) postexam manipulation of test content, responses or test administration data; (iii) attempting to adversely impact or adversely impacting College Board or your school network or Exam App through any means including cybersecurity means.
- Attempt to give or receive assistance, including by copying or through the use of an answer key.
- Discuss, record, copy, or share information about the test including questions, answers, identifying information about the version or form of a test, or any other information that might compromise the security of the test at any time (including before the test, during the test, during breaks, or after the test).
- Communicate with other test takers or other individuals in any form while testing is in session.
- Allow anyone to see your test questions or answers or attempt to see or copy others' test questions or answers.
- Consult notes, other people, electronic devices, textbooks, websites, or any other resources during the test or during breaks.
- Have subject-related information on your clothing, shoes, or body.
- Use or access any prohibited items including devices or aids such as, but not limited to, mobile phones, smartwatches, fitness trackers, other oral or written communication devices or wearable technology, cameras, notes and reference books, etc., during or in connection with the test, including during breaks.
- Have any applications running on your Testing Device other than the Exam App or approved assistive technology or visit any other digital resource(s) or website(s) during the test.
- Fail to turn in or store away a mobile phone in accordance with the school's collection process.
- Share a calculator with another person.
- Use a calculator on any test section other than the Math section.
- Use a prohibited calculator.
- Leave the testing room permanently prior to the conclusion of all sections of the test. Students may only test in their assigned testing room. Testing outside of their testing room may result in score cancellation.
- Go to a locker or leave the designated testing area at any time during the test administration, including during breaks.

- Deliberately attempt to and/or take the test for someone else or attempt to have someone else impersonate you to take the test.
- Provide false information to College Board.
- Disturb others during the test.
- Consume food or drink in unauthorized areas or times.
- Exhibit or engage in confrontational, threatening, or unruly behavior, conduct, or communication toward or concerning others including, without limitation, any test taker, test administrator, proctor, employee of College Board, or College Board contractor.
- Allow an alarm or a personal item to sound in the testing room.
- Fail to follow any of the test administration rules set forth in these Terms and Conditions or directions given by the testing staff.
- Utilize or attempt to utilize any artificial intelligence (“AI”) tools, including, without limitation, AI writing solutions such as Generative Pre-trained Transformer (“GPT”) 3 and 4 and subsequent versions or developments.
- Deliberately sabotage, damage, or attempt to remove the Testing Device from the testing room or test site during the administration of the test.

Section 4.

Score Cancellation and Disciplinary Measures

- d. Score Cancellation and Disciplinary Measures.** In the event that College Board and/or its contractors determine that your scores are invalid under Section 4(b) below, or you have engaged in Misconduct under Section 4(c) below, we may, in our sole discretion, take 1 or more of the following measures (“**Measures**”): deny you entry to a test administration, dismiss you from the test, decline to score your test, cancel your scores, ban you from taking future College Board assessments (including without limitation the SAT®, Advanced Placement® (AP®) and CLEP® Exams), and/or share information with others as set forth in Section 4(f) below. **CAUTION! THE CONSEQUENCES OF CHEATING ON THE PSAT 8/9 ARE SEVERE.**
- e. Invalid Scores.** We may cancel your scores and/or take any of the other Measures described above, if after following the procedures set forth in this section, we determine, in our sole discretion, that there is substantial evidence that your scores are invalid (“**Invalid Scores**”). Examples of evidence of Invalid Scores include, without limitation, unusual answer patterns, failure to close all other applications or programs during testing, or other evidence that indicates these Terms and Conditions have been violated. Before canceling your scores under this Invalid Scores section, we will notify you in writing (via email if an email address is provided by you in the Exam App for this test) or through your school and offer you 3 options: voluntary score cancellation, a retest (if during the testing window and available at the test site), or an opportunity to submit additional information and request a further review by a College Board panel. If you opt for a further review by a College Board panel, and it confirms, in its sole discretion, that your scores are invalid, we will offer you 3 options: voluntary score cancellation, a retest (if during the testing window and available at the test site), or binding arbitration. If the retest option is available at your test site and you choose to pursue the retest option, you may not review scores from the administration under review—such scores will be canceled. This process is referred to as the “**Score Validity Process**.” Additional information about security measures and consequences of violating security policies is set forth on the College Board website at sat.org/test-security. The binding arbitration option is available only for tests administered in the United States and U.S. territories.
- f. Misconduct.** Notwithstanding Section 4(b) above, if we determine, in our sole discretion, that there is overwhelming evidence that you violated these Terms and Conditions (“**Misconduct**”), the Score Validity Process will not apply, and we may cancel your scores and/or take any of the Measures described above. Examples of Misconduct might include overwhelming evidence that you used or attempted to use an answer key, mobile phone,

the internet, or an application other than the Exam App; remove test content; adversely impact (e.g., take down, disrupt, or deface) the College Board server or Exam App through a cyberattack or other malicious activity; reverse engineer test specifications and content; or engage in postexam manipulation of test content, answer keys, or telemetry data. Misconduct may be established in various ways including, without limitation, through observations during an administration or by evidence discovered afterward.

- g. Testing Irregularities.** We may cancel your scores if we determine, in our sole discretion, that any testing irregularity occurred (collectively **“Testing Irregularities”**). Examples of Testing Irregularities include, without limitation, problems, irregular circumstances, or events associated with the administration of a test that may affect one (1) test taker or groups of test takers. Such problems include, without limitation, administrative errors (e.g., improper seating, improper admission to a test site, providing accommodations not approved by College Board), defective materials, defective equipment, technical issues (e.g., Exam App malfunction, Testing Device hardware issues, internet outage), evidence of possible preknowledge of secure test content, and disruptions of test administrations caused by events such as internet disruptions, natural disasters, weather events, epidemics or pandemics, wars, riots, civil disturbances, or other emergencies. When Testing Irregularities occur, we may cancel an entire administration or individual registrations, decline to score all or part of the test, or cancel scores. We may do this regardless of whether or not you caused the Testing Irregularities, benefited from them, or violated these Terms and Conditions. We may, in our sole discretion, give you the opportunity to take the test again within a reasonable time frame, and without charge. This is the sole remedy that may be available to you as a result of Testing Irregularities.
- h. Test Taker Reporting Violations or Suspicious Behavior.** You may confidentially report any suspected violation of the PSAT 8/9 Terms and Conditions, or any suspicion concerning the security of a PSAT 8/9 test administration, by immediately reporting this information to College Board by emailing us at collegeboardtestsecurity@collegeboard.org or online at forms.collegeboard.org/reportcheating.
- i. College Board Sharing Information with Third Parties.** We may share the results of test security investigations (including without limitation those relating to Misconduct and Invalid Scores described above, and other disciplinary-related information), with third parties, including with your school, district, any score recipient, college, higher education institution or agency, scholarship organization, potential score recipient, government agency in the United States or abroad, parents, legal guardians, or law enforcement. College Board may also share such information with third parties that have a legitimate reason for knowing the information or who may be able to assist College Board in its investigation or who may be conducting their own investigation. College Board may respond to inquiries from any institution to which you submitted a score. If you publicize any review, investigation, or decision of College Board, College Board may make any and all details of such matter public.

Section 5. *Privacy*

- a. Privacy Policies.** College Board recognizes the importance of protecting your privacy. Our privacy policies located on the College Board website at collegeboard.org/privacy-center (**“Privacy Policies”**), and also available to you under **Help** on the Exam App homepage, are part of these Terms and Conditions. You consent to collection, use, and disclosure by College Board of your personally identifiable information as described in the Privacy Policies and in these Testing Rules. College Board may update its Privacy Policies from time to time, and they are subject to change up to 1 week prior to your test date and any subsequent test dates. You are required to review the Privacy Policies located on the College Board website at collegeboard.org/privacy-center prior to each test administration.

b. Testing Device and Activity Data.

Testing Device Data: When you download and use the Exam App, College Board will receive certain information about your Testing Device, including device type, operating system type and version, applications and processes running on your Testing Device, Internet Protocol (IP) address, screen size and resolution, number of screens, available memory, storage and disk bytes, disk mount, type and size, battery level, and other device-specific information for the purposes described below.

Activity Data: We also capture and monitor the actions you take in the Exam App, including your responses, where you click, where you put your mouse on the page, how long you spend on each page, ctrl/alt/delete attempts, and how you navigate through the Exam App.

Testing Device Data and Activity Data: Testing Device Data and Activity Data (collectively, “**Data**”) may be used by College Board to make sure your Testing Device is compatible with the Exam App, for test security purposes, for test validation and research, and to develop and improve College Board products and services. Data may be disclosed to trusted vendors, but only in their provision of services to College Board, and we may disclose aggregated and de-identified Data. Data is not sold or licensed to third parties including without limitation for their marketing purposes or other commercial purposes. We may share Data with your school, district or state education department related to the PSAT 8/9 you take on the Exam App, including any misuse of the Exam App. You will also be asked to type specific sentences in the Exam App. Neither Data nor those typed sentences are used for biometric identification.

- c. Educational Reporting.** We send your scores, data derived from your scores, and other information you provide during testing to your school and district. In addition, your scores may be sent to your state for educational, diagnostic, and/or reporting purposes. (Students who test away from the school they regularly attend will have their scores shared with the school they regularly attend and their scores will not be shared with the school at which they tested. Homeschooled students’ scores won’t be shared with the school that administers the test.)

Section 6.

Miscellaneous

- a. Retest.** If you encounter test day issues that invalidate your test including without limitation Testing Irregularities defined above, or otherwise keep you from completing your test, you may work with your school to schedule a retest. Your school may reschedule testing to later in the test window if feasible. Testing cannot be offered outside of the testing window. If a reschedule cannot occur within the window, other options may be shared with your school. Not all issues will be retest-eligible.
- b. Score Cancellation:** Students who do not want their scores reported may request a cancellation by either asking staff to submit a student requested cancellation form in Test Day Toolkit or by calling customer service. Cancellation requests must be submitted within 5 days of test day. In some instances, scores may still be shared with schools, states, or districts.
- c. Away Students.** If you are testing at a school that you do not regularly attend (an “**Away Student**”) and will be bringing a Testing Device that is managed by the school you regularly attend, you must contact the school you attend to ensure that the Exam App is downloaded to the Testing Device prior to testing. College Board will provide public deadlines and guidelines for Away Students to participate in the digital PSAT 8/9. Schools have the discretion to allow Away Students to test at their school.

- d.** Testing Devices
- Your Testing Device must be fully charged and be able to last for the duration of the test and setup. If your Testing Device does not have sufficient battery life, you may wish to bring a charging cable or portable charger. Your school may not have outlets available for all test takers. Schools will prioritize access to electricity for test takers approved for extended time or who are testing for longer than 3 continuous hours.
 - Schools may have policies regarding whether the use of a Personal Testing Device is allowed on their campuses. If Personal Testing Devices are not allowed and students must test using School-Managed Testing Devices, then schools are not required to provide a school-issued Testing Device to Away Students.
 - College Board is not responsible for Testing Device failure.
- e.** To ensure the integrity of the PSAT 8/9, for security reasons, or for other reasons in our sole discretion, College Board reserves the right to bar any individual or group of individuals from registering for and/or taking any College Board assessment.
- f.** If College Board becomes aware that you or someone else may be in imminent danger, we reserve the right to contact the appropriate individuals or agencies, including your parents, guardians, high school, or law enforcement agencies. We may also provide the relevant content, along with any personal information, to those contacted.
- g.** College Board or its designee may use methods to capture images, video, or audio at any or all test sites to help ensure test security. The resulting images or recordings, which may permit College Board to identify specific individuals, may be collected, stored, reviewed, and used for the purposes of (i) identifying, collecting evidence of, and/or investigating possible PSAT 8/9 test security incidents; and (ii) enhancing digital PSAT 8/9 test security. These images and/or recordings are maintained following the test administration for as long as reasonably necessary for the purposes specified. Thereafter, the images and recordings are securely destroyed. College Board will not use or disclose such information except as described earlier in this section, as requested by law enforcement, and/or as reasonably necessary to protect the rights and property of College Board or third parties.
- h.** College Board takes steps to ensure that registration records are properly processed, that answers are properly processed, and tests are properly scored. In the unlikely event of a problem with shipping or processing test materials, or score reports, or with scoring the test, or score reporting, College Board will correct the error, if possible, and may schedule a makeup test for impacted test takers. This is your sole remedy in relation to such issues. College Board has sole discretion in determining whether to score corrupted and irrecoverable answers that are eventually recovered.
- i.** After the PSAT 8/9, you may be asked to participate in a test experience survey. Participation is optional and will not affect your scores.
- j.** You must follow the local policies of your school. All personal property brought into the test site, such as purses, bags, backpacks, mobile phones, calculators and other electronic devices, may be subject to search at the discretion of College Board and testing staff. Searches may include the use of tools or other methods that detect prohibited devices and/or their use. College Board and testing staff may confiscate and retain for a reasonable period of time any personal property suspected of having been used, or capable of being used, in violation of our test security and fairness policies, for further investigation.
- k.** College Board and your school will not be responsible for personal property, including prohibited items, brought to the test site on test day that becomes lost, stolen, or damaged.
- l.** You should only take the PSAT 8/9 one time during the testing window.
- m.** Your school has sole discretion on when the test will be administered during the testing window and has the right to modify the test date in its sole discretion.

Section 7. ***Policies and Requirements***

- a. All College Board policies and requirements referenced in these Testing Rules as well as those located on the College Board website at satsuite.collegeboard.org/psat-8-9 are part of these Testing Rules.
- b. College Board may update its policies and requirements from time to time, including without limitation Testing Device requirements, and they are subject to change up to 1 week prior to your test date. You are required to review these prior to each test administration.

Section 8. ***Intellectual Property Rights***

- a. All College Board tests, including digital PSAT 8/9, test-related documents and materials, and test preparation materials (“**Test Content**”) are copyrighted works owned by College Board and protected by the laws of the United States and other countries.
- b. All software, webpages, algorithms, processes, and technologies, including the Exam App through which you access and take the exam, your answers are scored, and the test is secured and proctored, but excluding your Testing Device, your internet service provider (ISP) and the public internet, belong to College Board and its licensors.
- c. You shall not screenshot or attempt to make any image, copy, or download Test Content or the Exam App. You shall not attempt to decompile, reverse engineer, or disassemble the Exam App.
- d. All answers and answer documents you submit on the digital PSAT 8/9 are owned by College Board, and these may be used by College Board for any purpose, subject to the Privacy Policies located on the College Board website at collegeboard.org/privacy-center, and these Testing Rules; however, you have independent rights to your scores, including the right to access, retain, and use your scores.

Section 9. ***ARBITRATION OF DISPUTES AND CLASS ACTION WAIVER***

- a. General Arbitration Rules (“**General Arbitration Rules**”)

All disputes between you and College Board (each a “party”) that relate in any way to registering for, participating in, or taking the PSAT 8/9, including but not limited to requesting or receiving test accommodations, score reporting, the use of your data, test security issues, or the Score Validity Process (defined in the “Invalid Scores” Section herein), will exclusively be resolved in binding arbitration or small claims court. By agreeing to arbitration in accordance with this Section, you are waiving your right to have your dispute heard by a judge or jury except as set forth below. Disputes relating to the Score Validity Process are subject to both these General Arbitration Rules and the Supplemental Arbitration Rules defined in Section 9(b) below. If there is a conflict between the General Arbitration Rules and the Supplemental Arbitration Rules, the Supplemental Arbitration Rules will control.

Either party can seek to have a claim resolved in small claims court if the rules of that court will allow it. Additionally, and except for disputes relating to the Score Validity Process under the Supplemental Arbitration Rules below, if the claims asserted in any request or demand for arbitration could have been brought in small claims court, then either you or College Board may elect to have the claims heard in small claims court, rather than in arbitration, at any time before an arbitrator is appointed, by notifying the other party of that election in writing. Any dispute about whether a claim qualifies for small claims court will be resolved by that court and not by an arbitrator. In the event that either party elects to have their claims heard in small claims court, the arbitration proceeding will remain closed unless and until there is a decision by the small claims court that the claim should proceed in arbitration.

All claims that are not decided in small claims court must be resolved through binding, individual arbitration before a single arbitrator. The arbitration will be administered by the American Arbitration Association (“AAA”) under the AAA Consumer Arbitration Rules, supplemented the AAA Mass Arbitration Supplementary Rules as applicable, in effect at the time a request for arbitration is filed with the AAA. Copies of the AAA Consumer Arbitration Rules and the AAA Mass Arbitration Supplementary Rules are located at adr.org. The arbitrator will have the authority to resolve any dispute regarding the scope or enforceability of this Agreement, except only a court can decide claims that a party violated the intellectual property rights of the other party. In addition, only a court can decide issues relating to (a) the pre-arbitration requirements contained in this Agreement or (b) the interpretation of the prohibition of class and representative actions contained in this Agreement.

Before commencing a small claims court or arbitration proceeding, that party (the “complainant”) must provide the other party (the “respondent”) with a written notice of dispute that includes the complainant’s name and contact information, a detailed description of the dispute, relevant documents, the specific relief sought, and the complainant’s physical signature (signature by counsel to the party is not sufficient). If you are the complainant, you must send the notice of dispute by first class mail, FedEx, or UPS to Legal Department, 250 Vesey Street, New York, NY 10281. College Board will send its notice to your address as reflected in College Board’s records.

Also, before the complainant may commence a small claims court or arbitration proceeding, the parties must attempt to resolve the dispute through informal, good-faith negotiation. If the parties have not resolved the dispute within sixty (60) days of the respondent’s receipt of the written notice of dispute, the parties will mutually schedule a settlement conference which must occur within fourteen (14) days of the completion of the sixty (60) day period, unless otherwise mutually agreed by the parties. Each party must personally appear at the settlement conference (if a party is represented by counsel, their counsel may also participate), and appearances may be made telephonically or by video. If the parties are unable to resolve the dispute at the settlement conference, either party may commence arbitration or file a small claims court proceeding. The statute of limitations and any filing fee deadlines will be tolled while the parties engage in this informal dispute resolution process. If any aspect of the requirements in this subsection 9(a) have not been met, a court can enjoin the filing or prosecution of an arbitration or the assessment of any arbitration fees. In addition, unless prohibited by law, the AAA cannot accept or administer the arbitration, nor assess any fees for an arbitration that has not met the requirements of this subsection 9(a). If the arbitration already is pending, it must be dismissed.

If the dispute proceeds to arbitration, the complainant must personally attend all arbitration conferences, hearings, and mediations scheduled by the AAA or by an arbitrator or mediator appointed by the AAA. If the complainant is represented by counsel, complainant’s counsel may also participate, and all participation may be made telephonically or by video except as directed by the arbitrator or mediator. If a complainant fails to personally appear at any conference, hearing or mediation scheduled by the AAA or by a AAA arbitrator or mediator, regardless of whether the complainant’s counsel attends, the arbitrator will administratively close the arbitration proceeding without prejudice, unless the complainant shows good cause as to why the complainant was not able to attend the conference, hearing, or mediation.

This arbitration will be conducted as a documents-only arbitration (i.e., there will be no in-person or telephonic hearing) unless otherwise agreed by the parties or required by the arbitrator. If the parties agree to or the arbitrator requires proceedings, such proceedings should be conducted at a location which is reasonably convenient to both parties with due consideration of their ability to travel and other pertinent circumstances. If the parties are unable to agree on a location, the parties agree that the proceedings will be conducted via a video or telephonic call or, in the event that face-to-face proceedings are agreed to by the parties or required by the arbitrator, at a location that is reasonably convenient to both parties in accordance with the AAA Consumer Arbitration Rules. The arbitrator may consider rulings in arbitrations involving other individuals, but an arbitrator’s rulings will

not be binding in proceedings involving different individuals. The existence and content of the arbitration proceedings, including documents and briefs submitted by the parties, any correspondence from the AAA, and correspondence, orders, and awards issued by the arbitrator, will remain strictly confidential and will not be disclosed to any third party without the express written consent from the other party, unless disclosure to the third party is reasonably required in the context of conducting the arbitration proceedings or related court proceedings.

For disputes meeting the definition of “Mass Arbitration” under the AAA Mass Arbitration Supplementary Rules, the parties agree that the dispute is subject to the AAA’s Mass Arbitration Supplementary Rules and the parties agree to the appointment of a Process Arbitrator, except as may otherwise be decided by the arbitrator or the AAA.

The parties agree that the Federal Arbitration Act (“*FAA*”) 9 U.S.C. § 1 et seq. governs this Section, and it is the intent of the parties that the FAA will preempt all State laws to the fullest extent permitted by law.

No arbitration may be maintained as a class or collective action; a party may only bring a claim only on their own behalf and cannot seek a relief that would affect other individuals. Unless all parties agree otherwise, the arbitrator will not have the authority to consolidate the claims of more than 1 individual, conduct any class or collective proceeding, make any class or collective award, or make an award to any person or entity not a party to the arbitration, without the express written consent of College Board.

Payment of all filing, administrative, and arbitrator fees and costs will be governed by the AAA’s rules. If the arbitrator finds that either the substance of your claim or the relief sought was frivolous or was brought for an improper purpose (as measured by the standards set forth in Federal Rule of Civil Procedure 11(b)), then College Board may seek applicable fee-shifting.

b. Supplemental Arbitration Rules for the Score Validity Process (“*Supplemental Arbitration Rules*”)

If you receive a notice from College Board that your scores are subject to the Score Validity Process, you may be provided with the option to choose arbitration. In addition to the General Arbitration Rules, except as set forth herein, the below rules will apply.

The sole issue for the arbitrator to decide is whether College Board acted in good faith and followed the Score Validity Process.

This arbitration will be based only on (i) the documents you submitted to College Board pursuant to the Score Validity Process and (ii) College Board documents unless otherwise agreed by the parties or required by the arbitrator.

If the arbitrator finds that College Board did not act in good faith in deciding to cancel your scores, your scores will not be canceled (or they will be reinstated, if applicable).

All other disputes with College Board will be resolved solely by the General Arbitration Rules in Section 9(a) above, except as set forth herein.

Section 10.

Venue and Waiver of Jury Trial

All disputes arising from or related to these Terms and Conditions that are not subject to arbitration under Section 9 shall be resolved exclusively in the state and federal courts located in New York County, New York State, and each party to these Terms and Conditions irrevocably consents to the jurisdiction of such courts. Each party expressly waives any right to a jury trial in any lawsuit arising from or related to these Terms and Conditions.

Section 11.

LIMITATIONS OF LIABILITY

EXCEPT TO THE EXTENT FINALLY DETERMINED TO BE PROHIBITED BY LAW, THE TOTAL LIABILITY OF COLLEGE BOARD TO YOU OR ANYONE CLAIMING BY OR THROUGH YOU OR ON YOUR BEHALF, FOR ANY CLAIMS, LOSSES, COSTS, OR DAMAGES ARISING OUT OF OR RESULTING FROM OR IN ANY WAY RELATED TO COLLEGE BOARD, OR ANY TEST ADMINISTRATION BY COLLEGE BOARD, FROM ANY CAUSE, SHALL NOT EXCEED THE TEST REGISTRATION FEES YOU PAID TO COLLEGE BOARD (IF APPLICABLE) OR \$100.00, WHICHEVER IS GREATER. IN ADDITION, COLLEGE BOARD WILL NOT BE LIABLE IN ANY EVENT FOR ANY CONSEQUENTIAL, INDIRECT, PUNITIVE, EXEMPLARY, OR SPECIAL DAMAGES.

Section 12.

Disclaimer of Warranties

COLLEGE BOARD MAKES NO WARRANTIES REGARDING THE DIGITAL PSAT 8/9, PSAT 8/9 CONTENT, OR THE APPLICATION INCLUDING WITHOUT LIMITATION A WARRANTY THAT THE TESTING EXPERIENCE WILL BE UNINTERRUPTED OR ERROR FREE. YOU ACCEPT PSAT 8/9, PSAT 8/9 CONTENT, AND TESTING APPLICATION AS IS.

Section 13.

Severability

If any provision or part of this Agreement is held to be invalid, illegal, or unenforceable, the remaining provisions will nevertheless continue in full force without being impaired or invalidated in any way, and, to the extent possible, the invalid, illegal, or unenforceable provision shall be modified so that it is valid, legal, and enforceable and, to the fullest extent, reflects the intention of the parties.

Section 14.

Restricted Registrations

College Board, along with our service providers overseas, is subject to U.S. economic sanctions, laws, and regulations and is prohibited from providing testing services to, or accepting registrations from, persons residing in certain areas or designated by the U.S. government as Specially Designated Nationals and Blocked Persons (collectively, “**Sanctioned Persons**”), unless specifically licensed or otherwise authorized by the U.S. government. If a Sanctioned Person attempts to register despite U.S. sanctions that prohibit College Board from doing business with such Sanctioned Person, College Board or a U.S. financial institution may block the registration or payments submitted by or for such Sanctioned Persons. If payment is not blocked, College Board is required to cancel the registration and may not be able to refund the payment. Please contact digital PSAT 8/9 Customer Service at 866-433-7728 (+1-212-713-8105 internationally) or the website of the U.S. Treasury Department’s Office of Foreign Assets Control (OFAC) to obtain the current list of sanctioned programs and Sanctioned Persons.

Section 15.

Accessibility of These Terms and Conditions

If you have difficulty accessing these Terms and Conditions, including our policies and requirements, please contact College Board Customer Service at 866-433-7728 (+1-212-713-8105 internationally) or satsuite.collegeboard.org/contact-us in advance of taking the PSAT 8/9. We will be happy to provide these Terms and Conditions in an alternative format or assist you in some other manner as reasonably necessary to enable you to access these Terms and Conditions.

